



## CITY OF WESLACO

### JOB OPPORTUNITIES

**Applications are being accepted for the following positions:**

**For application instructions Visit Our Web Site:** [www.weslacotx.gov](http://www.weslacotx.gov)

Click on the Human Resource link - Job Opportunities to download a copy of the application.

---

## JOB ANNOUNCEMENT

---

<b>Position Title:</b> <b>Communications</b> <b>Officers / Dispatchers</b> <b>(NON-EXEMPT)</b>	<b>EEOC Occupation</b> <b>Classification:</b> <b>Administrative</b> <b>Support Workers</b>	<b>Police</b> <b>Department:</b> <b>Job No. 1640</b> <b>Job No. 1648</b>	<b>Salary Range:</b> <b>\$13.00</b>	<b>Deadline:</b> <b>Open Until Filled</b>
---	---	---	--	--

#### JOB SUMMARY:

Employee receives routes and process a variety of calls from the public and administration. Communications Officer dispatches appropriate responders using computer aided dispatching equipment, two-way radio, and telephones in accordance with Communications Center protocols and regulations. Employee ensures that current data is entered into the Communications Center's computer system in a detailed and accurate manner. Employee is required to perform all similar or related duties.

#### REPORTING RELATIONSHIP:

Reports to Communications Supervisor

**Qualifications:** Position requires a valid Driver's License and a High School Diploma or equivalent degree with one to three (1-3) years related work experience; or any equivalent combination of education training and experience which provides the required knowledge, skills and abilities to perform the essential functions of the job. More than ordinary courtesy, tact, and diplomacy may be required to resolve complaints or deal with hostile, uncooperative or uninformed persons. Position requires effective communications skills, both oral and written, multi-task abilities, high level of confidentiality, and ability to deal with various types of people.

**Special Requirements:** Must pass Criminal History Check. Employee must be able to type 35 words per minute. Bilingual skills (English/Spanish) a must. Ability to obtain NCIC/TLETS certification within three (3) months after hired and pass the state Telecommunications exam within 12 months of employment

**Work Environment:** Employee may be required to work beyond normal business hours on a 24/7 basis in accordance with work schedules or in the event of unforeseen absences. Employee will be exposed to mental stress especially when dealing with emergency calls.

#### COMPENSATION AND BENEFITS

Health Insurance; Basic Life Insurance; Texas Municipal Retirement System (TMRS); Optional Insurance: Vision/ Group Term Life; Dental; ST/LT Disability; Hospital Indemnity; Critical Illness/Cancer; Universal Life/ Accident; Workers' Compensation; Vacation/Sick Leave; Paid Holidays; Personal Leave Day.

#### For More Information Contact:

City of Weslaco  
Human Resources Department  
255 S. Kansas Avenue  
Weslaco, TX 78596

#### Or Call:

(956) 968-3181

**Or Visit Our Web Site:** [www.weslacotx.gov](http://www.weslacotx.gov)

Email: [hro@weslacotx.gov](mailto:hro@weslacotx.gov)

**Our company uses E-Verify to confirm the employment eligibility of all newly hired employees. To learn more about E-Verify, including your rights and responsibilities, please visit [www.dhs.gov/E-Verify](http://www.dhs.gov/E-Verify).**

Click on the Human Resource link, Job Opportunities to download a copy of the application.

**HR POSTED-7/22/16**